



## Accommodation Sheet

### General information

Accommodation name	ACAPULCO
Typology	Hotel
Address	Via Raffaelli,6
City	Forte dei Marmi (LU)
Contacts	+39 0584787091 <a href="mailto:info@hotelacapulco.it">info@hotelacapulco.it</a>
Website	<a href="https://www.hotelacapulco.it/en/index">https://www.hotelacapulco.it/en/index</a>
WCAG 2.1 compliant accessible website	NO
Online bookings	YES
Short description	Ideal place to spend your holidays on the beautiful beaches of Versilia. It is located in an area full of historic villas and gardens designed by famous architects and a few meters from the elegant streets of the center and the beach.

TESTED AND REVISED BY: [Handy Superabile Social Promotion Association](#) in 2024

**Please note** The following information refers to the date of verification shown at the bottom of each sheet. The Association is not responsible for any significant changes made by the property after the visit.





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## Arrival at the property

### How to reach the property



By car	<p>from the north, take the A1 motorway to Parma and from there take the A15 Cisa motorway to S. Stefano Magra. Then take the A12 Genova-Livorno towards Livorno. Exit to "Versilia</p> <p>from the south, take the A1 Autosole motorway to Florence. At the junction, take the Firenze Mare A11 and then the Livorno-Genova A12 towards Genoa. Exit to "Versilia</p>
By plane	Pisa Airport
Assistance service for people with disabilities	YES
Embarkation/disembarkation of passengers with reduced mobility	with courtesy chair and ambulift /Finger
Tactile paths for the blind and visually impaired	YES
There is a toilet room accessible with grab handles	YES
By train	
Nearest station	Forte dei Marmi-Querceta.
Assistance service for people with disabilities	Not detected

### Pathway from the private/public car park to the entrance

Presence of private parking	YES
Presence of parking space reserved for people with disabilities	NO



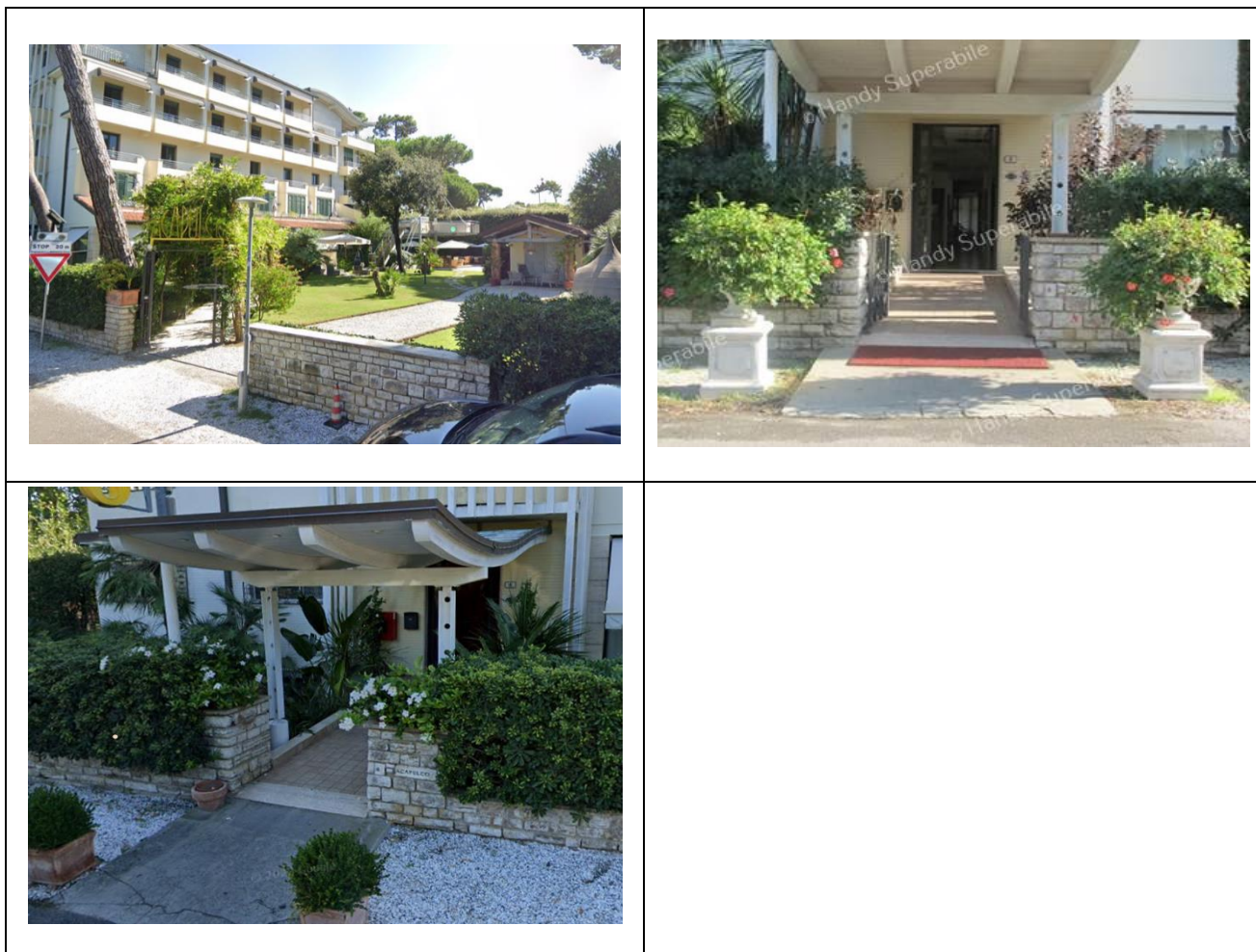


Type of flooring of the private parking lot	gravel
Public parking nearby	YES
Type of flooring in the public car park	asphalt
Presence of parking space reserved for people with disabilities in the public parking lot	NO
Describe the route from the car park to the entrance and any critical issues	a 5 cm step and a ramp 317 cm long, 84 cm wide with a 16% slope.
Distance from parking to entrance	A few meters
	

### Entrance to the structure

There is an accessible entrance	YES main entrance
How to access the structure	<input checked="" type="checkbox"/> via ramp 6 meters long, 140 cm wide, with a slope of about 8/10 %
Type of entrance door	sash
Useful width of door/entrance gate	90 cm
There are indicators and tactile maps	NO





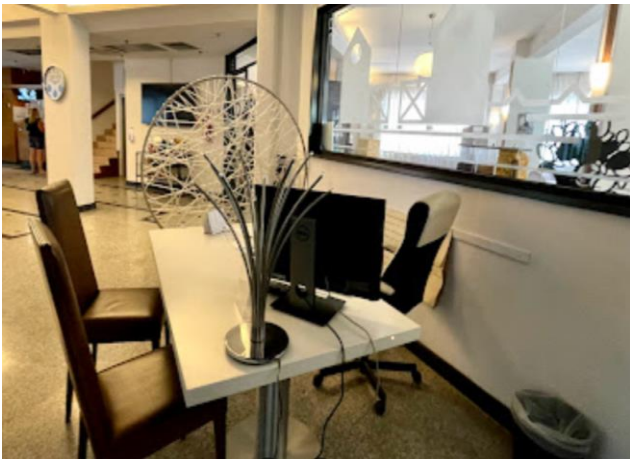



### Hall - Reception

How to reach it from the entrance	via a ramp 6 meters long, 140 cm wide, with a slope of about 8/10 %
Reception desk height	112 cm
Presence of multilingual staff	YES
Type of information material	<input type="checkbox"/> YES with maps/tactile signals <input checked="" type="checkbox"/> YES with brochure





<p>Initial assistance is provided for visitors with disabilities</p>	<p><input checked="" type="checkbox"/> YES with orientation tour of the structure</p> <p><input checked="" type="checkbox"/> YES with room accompaniment</p> <p><input type="checkbox"/> YES with porter service</p>
<p>The following aids are provided for visitors with disabilities</p>	<p><input type="checkbox"/> manual wheelchair</p> <p><input type="checkbox"/> Crutches</p> <p><input type="checkbox"/> Comfortable shower chair</p>
<p>The staff followed a training course on welcoming people with different disabilities</p>	<p>YES</p>
	
	





## Rooms/apartments

### Rooms/apartments adapted for guests with reduced mobility

Number and type of rooms/apartments equipped/usable by people with reduced mobility	<input checked="" type="checkbox"/> Double rooms <input type="checkbox"/> Triple rooms Choose an item. <input checked="" type="checkbox"/> Choose an item.
Room access	<input checked="" type="checkbox"/> by elevator    73 cm wide sliding door and cabin with dimensions of 77 X 128 cm
Type of entrance door	Not detected
Usable width of entrance door	75 cm
Bed type and height	double bed, height not detected
Free spaces on the sides of the bed	left    80 cm right    Above 90 cm frontal    Above 90 cm
Cabinet Type	sliding doors
Free space under the desk	62 cm
In-room options are available	<input type="checkbox"/> safe <input checked="" type="checkbox"/> minibar <input type="checkbox"/> Water Kettle <input type="checkbox"/> Iron
There is a terrace/balcony/garden (useful door width)	balcony/veranda with useful door width cm
How to access	via 8.5cm high step





### Toilet facilities in the guest room for guests with reduced mobility

Access to the premises	flat
Usable width of the entrance door	74 cm
Type of door	with inwardly opening door
Type of handle	lever
Toilet height	50 cm
Toilet seat with open front tooth	NO
Support handles	to the left of the toilet
Flexible shower on the side of the toilet	NO
Free space on the sides of the toilet	left 22 cm right Above 90 cm frontal Above 90 cm
Electric doorbell/telephone on the side of the toilet	YES
Washbasin with space underneath for wheelchair approach	60 cm
Height from the ground lower edge mirror	not sufficient for use by a person in a wheelchair





<p>Accessible shower available for guests with reduced mobility</p>	<p>YES flush with the floor</p>
<p>Type of shower</p>	<p>with folding or folding walls</p>
<p>Shower chair</p>	<p>missing</p>
<p>Support handle</p>	<p>NO</p>
<p>Presence of shower head or sliding rails</p>	<p>ups and downs with the lowest point not reachable by a seated person</p>
<p>Electric doorbell/telephone on the side of the shower</p>	<p>YES</p>

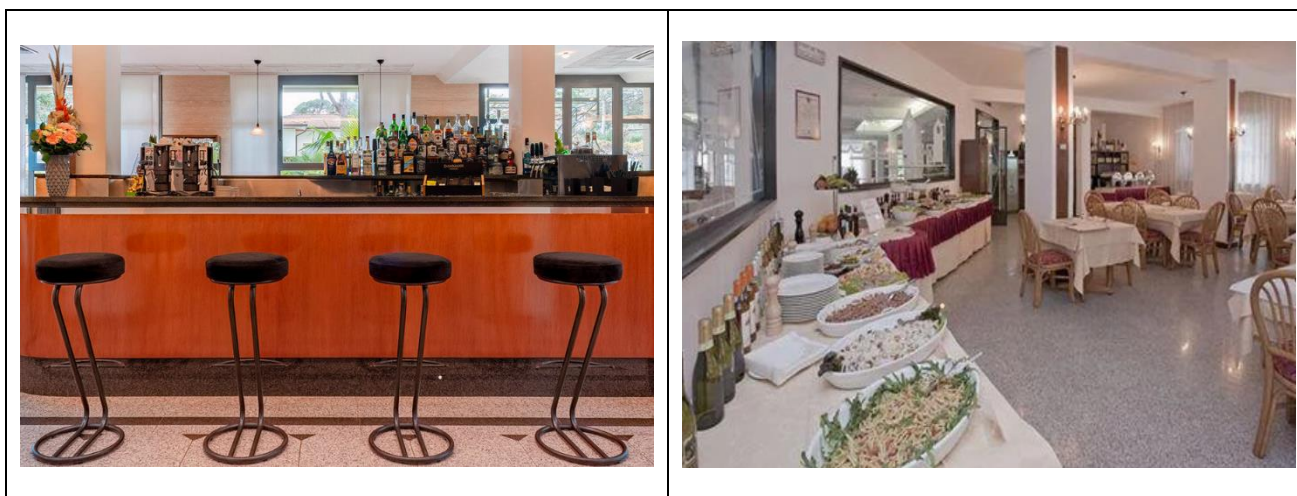




## Bar/restaurant

Type of venue	Bar/restaurant
Access to the premises	<input checked="" type="checkbox"/> flat
Useful width of door/entrance gate	141 cm
Bar counter height	Cm 112
Height of the buffet counter	height I 84 cm
Types of tables	4-stem at the restaurant, central stand at the bar
Space under floor tables	76 cm restaurant – 72 cm bar
Availability of high chairs for babies	Not detected
Multilingual menu	YES
Menu with app	NO
Braille menu	NO
Table service for people with disabilities	YES
Availability of foods for celiacs	<input type="checkbox"/> bread, pasta, biscuits, ice cream <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> pre-packaged foods
There are coffee and milk dispensers	Not detected
A customer with reduced mobility can always reserve the same table	YES
There are toilets that can be used by a guest with reduced mobility (see "accessible toilets in the internal paths and common services)	YES at reception
There is an area reserved for lunch for younger guests	NO
A fully equipped baby feeding service is available	NO





### Communal toilets


Location of the venue	near the lobby
How to access the premises	flat
Usable width of the entrance door	of the anteroom 81 cm and of the bathroom 72cm
Type of door	with inwardly opening door
Type of handle	Not detected
Toilet height	Not detected
Toilet seat with open front tooth	NO
Support handles	Missing
Flexible shower on the side of the toilet	NO
Free space on the sides of the toilet	left Above 90 cm right 25 cm frontal 75 cm
Electric doorbell/telephone on the side of the toilet	NO
Washbasin with space underneath for wheelchair approach	60 cm





Height from the ground lower edge mirror	not sufficient for use by a person in a wheelchair
Baby changing table	NO
	


## Swimming pool

The property has a swimming pool	Tub
Pool with heated water	Not detected
Access to the swimming pool	with 3 steps
	





## Gymnasium

The property has a gym	Yes
Location	Floor 1
How to access	Flat
	

## Medical practices/healthcare facilities

Hospitals near the property	Ospedale Versilia Via Aurelia n. 335 - 55049 Lido di Camaiore LU Tel +39 0584 6051
Any dialysis facilities	Dialysis service c/o Croce Verde Viale Italice, corner. via Risorgimento Tel. +39 0584 84013
Other healthcare facilities	San Camillo Nursing Home Via Padre Ignazio da Carrara, 37, Vittoria Apuana Tel +390584 7391

